

Terms and Conditions

1 Introduction

- 1.1 This document (together with any documents referred to in it) tells you the terms and conditions (the 'Conditions') upon which we will supply the Services to you. You may print a copy for future reference.
- 1.2 Before using our Services please read through these Conditions. In particular our cancellations and returns policy at clause 11 and limitation of our liability and your indemnity at clause 13.
- 1.3 By using our Services, you agree to be legally bound by these Conditions. You will be unable to proceed with your transaction if you do not accept these Conditions.

2 Definitions

- 2.1 'Website' means www.copytradeplatinum.com.
- 2.2 'Service' or 'Services' means the services listed on the Website which we may supply.

3 About us

The Website is owned and operated by Copy Trade Platinum Limited ('we'/'us'/'our'). We are registered in England and Wales under company number: 11649376 and have our registered office at 83 Ducie Street, Manchester, England, M1 2JQ. Our contact email address is copytradeplatinum@gmail.com.

4 About the Service that we provide

- 4.1 We provide subscription Services, which includes tips and information about Forex trading. We share our own trading information and experiences with our subscribers. The information we provide is for educational and learning purposes only.
- 4.2 We do not provide investment advice nor are we regulated to provide investment advice. Nothing in the Website and/or in the information we provide to you constitutes an offer or solicitation of financial product advice. The information is not intended to constitute the provision of investment, legal, tax, or other professional or financial advice. Such content, therefore, should not be relied upon for the making of any personal financial and investment decisions. You are strongly encouraged to obtain appropriate professional advice before making any investment or financial decision.

5 Cost for Subscription Services

- 5.1 Unless otherwise stated, the costs quoted are exclusive of VAT (we are not VAT registered) and are subject to change. The current subscription Service costs are as follows:

Three month subscription: £249.99

Six month subscription: £449.99

6 Payment

- 6.1 You may pay for the Services by credit or debit card, by Stripe or PayPal.
- 6.2 By placing an order for the Services, you consent to payment being charged to your chosen payment method as provided on the order form.
- 6.3 The subscription Services will continue to be billed to the payment method you provided, automatically until cancelled. You must cancel your subscription before it renews in order to avoid billing of future subscription Services. Refunds cannot be claimed for any incomplete subscription period.
- 6.4 We shall contact you should any problems occur with the authorisation of your card or payment through your Stripe or PayPal account.

7 Order process and formation of a contract

- 7.1 All subscription Services are subject to acceptance and availability.
- 7.2 Any payment of the subscription by you for the Services constitutes an offer to purchase the Service from us.
- 7.3 You agree that if we contact you to acknowledge receipt of your payment, such communication shall not amount to our acceptance of your offer to purchase the Services.
- 7.4 A 'Confirmation Notice' means an email which we will send to you to confirm that we shall be providing the requested Services. A Confirmation Notice will be our acceptance of the offer to which that Confirmation Notice relates.
- 7.5 A contract between you and us for the supply of the Services (the 'Contract') incorporating the version of these Conditions in force at the time of your purchase, will come into existence when we send you the Confirmation Notice confirming the supply of Services. You may print and keep a copy of the Confirmation Notice for future reference.
- 7.6 If you think that there is a mistake in the Confirmation Notice or if you wish to make any changes, please contact us to discuss this. If you request a change, we will notify you of the possibility of any changes, including the price, delivery or performance dates or any other changes that we need to make as a result of your request. We will ask you if you wish to go ahead with the change.
- 7.7 We may make changes:

- 7.7.1 to these Conditions as a result of changes in any relevant laws and regulatory requirements;
 - 7.7.2 to these Conditions as a result of changes in how we accept payment from you; or
 - 7.7.3 in the amount payable by you to the extent of any changes in the VAT included in the price or payable in relation to the price.
- 7.8 If we make any changes in accordance with clause 7.6, we will give you written notice of the changes before we supply the Services. You can choose to cancel the supply of Services within 14 days from the date of the Confirmation Notice.
- 7.9 Any variation to these Conditions which have been incorporated into the supply of the Services other than those mentioned in clause 7.6 shall only be binding when agreed in writing and signed by you and us.

8 Performance of Services

- 8.1 The Services will be performed and delivered to you via the members' portal on the Website.
- 8.2 There might be additional Services that are offered to you on the portal which are charged separately from your subscription. For example one to one training which is provided through facetime or Zoom.
- 8.3 To access the portal you will need to create a Copy Trade Platinum Account. When creating your account you must provide accurate and complete information. This includes your full name, email address, username and password. We might change from time to time the way we deliver the Services.
- 8.4 When we accept the order for supply of our Services, we will confirm the start date for your subscription.
- 8.5 We will not be liable for any delay or non-performance.
- 8.6 In the event that an event outside our control prevents us from performing the Services within a reasonable time from the date we accept the order, clause 15 will apply.

9 Intellectual Property

- 9.1 We own the intellectual property of any content provided to you as part of the Services, including but not limited to trade information, strategies and market patterns.
- 9.2 You must not download, store, duplicate nor license, sell, transfer, make available or otherwise distribute any information from the Services to any third party.

10 Security

- 10.1 You must not allow anyone else to use your credentials to access the Services. We monitor login attempts to your member's portal. If we discover three different IP address logins, we will issue you with a warning. If, after being issued with a warning, we identify a different IP login attempt, we will immediately terminate your access to the Services without further notice. If such an event occurs, you will not receive a refund for any unused subscription period.

11 Cancelling your Subscription

11.1 Cancellation before the end of the Confirmation Notice

- 11.1.1 You may cancel the supply of Services by notifying us of your decision to cancel at any time prior to us sending you a Confirmation Notice.
- 11.1.2 You may notify us of your decision to cancel by sending us an email to copytradeplatinum@gmail.com.
- 11.1.3 If your usual method of payment is Stripe or PayPal, it is your responsibility to cancel the subscription. You must do this by contacting Stripe or PayPal.

11.2 Cancellation after the Confirmation Notice

- 11.2.1 The 'Cancellation Period' means the period of 14 days starting with and including the day after we send you a Confirmation Notice.
- 11.2.2 If you wish for us to begin to supply the Services during the Cancellation Period, you will lose the right to cancel once we have started to provide you with the Services.
- 11.2.3 Unless we have already started to deliver the Services for the period for which you have paid for in accordance with your request and acknowledgement referred to in clause 8.2.2, you may cancel the supply of the Services within the Cancellation Period by notifying us of your decision to cancel or if you are a Stripe or PayPal subscriber then by cancelling the subscription from the account.
- 11.2.4 You will lose your right to cancel the Services for the period you have paid for once we have started to deliver the Services in accordance with your request and acknowledgement.
- 11.2.5 You may notify us of your decision to cancel by sending us by email to copytradeplatinum@gmail.com. If you are a Stripe or PayPal subscriber then you must cancel the subscription from the Stripe or PayPal account.

12 Complaints

If you have a comment, concern or complaint about any Services you have purchased from us, please contact us by telephone on telephone number +447724221682, by email at copytradeplatinum@gmail.com or by post at 83 Ducie Street, Manchester, England, M1 2JQ.

13 Liability and indemnity

13.1 We will not be responsible for any delay in supplying the Services if:

13.1.1 we have asked you to provide specified information that is necessary for performing the Services; and

13.1.2 you have failed to provide complete and accurate information or you have provided such information later than the date we have asked you to supply it by.

13.2 In accordance with clause 4 and to the maximum extent permitted by law, we will not be responsible in any way for any loss or damage or consequential loss of any kind that result from the use of the Services.

14 Our rights of termination

14.1 We reserve the right to terminate our supply of the Services if you fail to make payment to us when due and you still do not make payment within 14 days of us reminding you that payment is due.

14.2 We reserve the right to cancel our supply of Services at our sole discretion at any time. If we cancel our Services whilst your subscription is ongoing, we will provide you with a refund (less any administrative charges charged to us by third parties) that you might be entitled to, subject to clause 10.1.

15 Events outside our control

15.1 Except for our obligations under this clause, we shall not be responsible for delays or failures in delivery or performance of our obligations to you resulting from any act, event, omission, failure or accident outside our reasonable control. This includes delay caused by, but not limited to, matters such as acts of God, strikes, civil commotion, riots, war, revolution, acts of governments, lack of adequate production capacity, failure or delay in plant start up, breakdown of machinery, shortage of raw materials, equipment, fuel, transportation, or containers, or any other cause whether similar or dissimilar to those enumerated that are reasonably beyond the control of the party obligated to perform.

15.2 We will take all reasonable steps to minimise a delay in performing our obligations to you which arises from events outside our control.

- 15.3 We will promptly notify you of any events outside our control which prevents us from or delays us in performing our obligations to you, giving details of it and (where possible) the extent and likely duration of any delay.
- 15.4 Our performance will be deemed to be suspended for the period that the events outside our control continue.
- 15.5 You may terminate the supply of the Services after we have notified you of any event outside our control and we will then refund you any unused subscription payment.

16 Third party rights

Except for our affiliates, directors, employees or representatives, a person who is not a party to the supply of the Services has no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract but this does not affect any right or remedy of a third party that exists or is available apart from that Act.

17 Other important terms

- 17.1 We reserve the right to change the domain address of the Website and any Services, products, product prices, product specifications and availability at any time.
- 17.2 Every effort is made to keep information regarding stock availability on the Website up to date. However, we do not guarantee that this is the case, or that stock will always be available.
- 17.3 If any provision of these terms and conditions is held by any competent authority to be invalid or unenforceable in whole or in part, the validity of the other provisions of the supply of the Services and the remainder of the provision in question will not be affected.
- 17.4 If we fail, at any time during the term of the supply of the Services to insist upon strict performance of any of your obligations under it or any of these terms and conditions, or if we fail to exercise any of the rights or remedies to which we are entitled under the Contract, this shall not constitute a waiver of such rights or remedies and shall not relieve you from compliance with your obligations.
- 17.5 A waiver by us of any default shall not constitute a waiver of any subsequent default.

18 Governing law and Jurisdiction

These Conditions and the Contract are governed by the laws of England and Wales and you hereby agree to be bound exclusively by the jurisdiction of the English courts.